# STATE OF ARIZONA

FEB 6 1998

DEPARTMENT OF INSURANCE

D	EPT.	<b>OF INSURANCE</b>
B	Υ	OF INSURANCE

In the Matter of:		Docket No. 96A-161-INS
LIBERTY LEGAL SERVICES, INC., dba LIBERTY BAIL BONDS, YANCEY DANIEL SEXTON and ULAH MARIE WITHERSPOON	) ) )	ORDER
Respondents.	)	

On January 6, 1998, the Office of Administrative Hearings, through Administrative Law Judge Lewis D. Kowal, submitted Recommended Decision of Administrative Law Judge ("Recommended Decision"), a copy of which is attached and incorporated by this reference. The Director of the Arizona Department of Insurance has reviewed the Recommended Decision and enters the following order:

- 1. The recommended findings of fact and conclusions of law are adopted.
- 2. All insurance licenses issued by the Arizona Department of Insurance to Liberty Legal Services, Inc., dba Liberty Bail Bonds, Yancey Daniel Sexton and Ulah Marie Witherspoon are revoked and Respondent Liberty Legal Services, Inc. will pay Alva Landress restitution in the amount of \$4,300.00 within 60 days of the effective date of this Order.

# **NOTIFICATION OF RIGHTS**

The aggrieved party may request a rehearing with respect to this Order by filing a written petition with the Office of Administrative Hearings within 30 days of the date of this Order, setting forth the basis for such relief pursuant to A.A.C. R20-6-114(B).

1	The final decision of the Director may be appealed to the Superior Court of Maricopa		
2	County for judicial review pursuant to A.R.S. § 20-166. A party filing an appeal must notify the Office of		
3	Administrative Hearings of the appeal within ten days after filing the complaint commencing the appeal,		
4	pursuant to A.R.S. § 41-1092.10.		
5	DATED this _6_ day of February, 1998.		
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7			
8	John A. Greene		
9	Director of Insurance		
10	A copy of the foregoing mailed this 6th day of February, 1998.		
11			
12	Charles R. Cohen, Deputy Director Gregory Y. Harris, Executive Assistant Director		
13	John Gagne, Assistant Director Catherine O'Neil, Assistant Director M. Ellen Miller, Investigator		
14	M. Ellen Miller, Investigator  Donna Futrell, Investigator		
15	Maureen Catalioto, Supervisor Department of Insurance		
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7	Amwest Surety Insurance Company P.O. Box 4500
8	Woodland Hills, CA 91365-4500
9	Alva Landress 2101 N. 37th Drive
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#### IN THE OFFICE OF ADMINISTRATIVE HEARINGS

In the Matter of

LIBERTY LEGAL SERVICES, INC. dba LIBERTY BAIL BONDS; YANCEY DANIEL SEXTON and ULAH MARIE WITHERSPOON

Respondents.

No. 96A-161-INS

RECOMMENDED DECISION OF ADMINISTRATIVE LAW JUDGE

**HEARING:** July 16 and 17, 1997 and October 16, 1997. The record closed on December 29, 1997.

**APPEARANCES:** Clay Hernandez, Esq. and Michael Terribile, Esq. for Respondents; Assistant Attorney General Michael J. De La Cruz for the Arizona Department of Insurance

**ADMINISTRATIVE LAW JUDGE:** Lewis D. Kowal

# **BACKGROUND**

The parties to this proceeding held a series a prehearing conferences before the Administrative Law Judge which resulted in the hearing of this matter being set for July 16, 17 and 18, 1997. The parties agreed to the scheduling of the hearing on those dates and confirmed their availability with the Office of Administrative Hearings. On July 16 and 17, 1997, Clay Hernandez appeared as counsel for the Respondents and Assistant Attorney General Michael J. De La Cruz appeared on behalf of the Arizona Department of Insurance (the "Department"). On July 11, 1997, Mr. Hernandez filed a Motion to Continue the July 18, 1997, hearing due to a calendar conflict that had arisen making him unavailable to appear on July 18, 1997. The hearing was continued and hearing dates of September 23 and 24, 1997, were subsequently selected on which the hearing could be reconvened. Subsequently, the hearing was rescheduled to accommodate Mr. Hernandez' calendar and new hearing dates of October 16 and 17. 1997, were agreed to by the parties. Prior to the October 16, 1997 hearing, Mr. Hernandez filed another motion to continue due to a calendar conflict. That was objected to by the Department and denied. In denying the motion to continue, the Administrative Law Judge informed Respondents that co-counsel or substitute counsel

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should be obtained if Mr. Hernandez could not appear at the October 16, 1997, hearing. On October 8, 1997, Mr. Hernandez filed a motion for rehearing on motion to continue which was objected to by the Department. Because Mr. Hernandez had already had several continuances and had confirmed the October 16, 1997 hearing date and the Department was objecting to any further continuances based on possible prejudice to its case, the Administrative Law Judge denied the motion for rehearing and reconvened the hearing on October 16, 1997. At that time, Michael Terribile appeared as counsel for the Respondents and reurged Respondents' motion to continue which was denied. The hearing proceeded and Mr. Terribile and Yancey Sexton walked out of the hearing room after being informed by the Administrative Law Judge that the hearing would continue in their absence. The hearing proceeded without any of the Respondents or their counsel remaining in the hearing room.

# **FINDINGS OF FACT**

- 1. At all times material to this matter, Liberty Legal Services, Inc. ("Liberty") was and is currently conducting a bail bond business under the assumed name of Liberty Bail Bonds.
- 2. At all times material to this matter, Ulah Marie Witherspoon ("Ms. Witherspoon") was and is currently licensed with the Department as a bail bond agent.
- 3. At all times material to this matter, Yancey Sexton ("Mr. Sexton") was and is currently licensed with the department as a bail bond agent.
- 4. At all times material to this matter, Liberty held and currently holds a bail bond agency license issued by the Department.
- 5. At all times material to this matter, Mr. Sexton was and is currently the president of Liberty.
- 6. At all times material to this matter, Ms. Witherspoon was and is currently the secretary and treasurer of Liberty.
- 7. At all times material to this matter, the individuals designated in Liberty's insurance license to act on its behalf were Mr. Sexton and Ms. Witherspoon.
- 8. At all times material to this matter, Mr. Sexton and Ms. Witherspoon were and are currently operating Liberty's bail bond business under the name of Liberty Bail Bonds.

#### Count I

9. Liberty filed its Certificate of Assumed Business Name with the Department on October 18, 1996.

10. Exhibit number 51 establishes that on November 17, 1986, Mr. Sexton filed with the Secretary of State a renewal of trade name for Liberty Bail Bonds on behalf of Yancey Sexton. That document also shows that Mr. Sexton first used that trade name on October 23, 1986.

11. The evidence of record relating to Counts II through V of the Amended Notice of Hearing as set forth below established that Liberty was conducting the business of bail bonds under the name of Liberty Bail Bonds prior to the filing of a Certificate of Assumed Business name with the Department. Respondents failed to file a Certificate of Assumed Name with the Department prior to conducting a bail bond business using the name of Liberty Bail Bonds.

#### Count II

- 12. On January 12, 1994, Alva Landress ("Ms. Landress") entered into an indemnity agreement with Liberty for the posting of a \$700.00 appearance bond on behalf of her son John A. Landress a.k.a. Jack E. Landress.
- 13. As part of the above-mentioned bail bond transaction, Liberty received from Ms. Landress \$140.00 in cash for the bond premium as well as a pair of earrings with a value over \$300.00 and two rings with a total value of \$1,000.00 as collateral on the bond. Ms. Landress credibly testified that those items of jewelry were in excellent condition when they were given to Liberty.
- 14. At the time that Ms. Landress entered into the bail bond transaction with Liberty, she informed the Liberty employee who was involved in the processing of her paperwork that she could not read the documents as she had left her reading glasses at her home. Further, Ms. Landress informed Liberty that this was her first experience with a bail bond transaction. When Ms. Landress executed the bail bond documents, Liberty did not explain those documents to Ms. Landress.
- 15. During the time when the bail bond transaction was entered into on January 12, 1994, Liberty advised Ms. Landress that there would be storage charges for the above-mentioned collateral which would be placed in a safe on the business premises. Ms. Landress was not told when the storage charges would have to be paid and was not told the amount of such charges. Liberty advised Ms. Landress that there would be a fee charged every time her son failed to place a telephone call to Liberty. However, Ms. Landress was not advised that the charge would be \$10.00 for each failure to call in.
- 16. Ms. Landress was never informed by any Liberty employee that her failure to pay the storage charges or the failure of her son to appear in court as required could

result in the loss of her collateral. However, the bail bond documents executed by Ms. Landress provide that her collateral could be sold to pay the fees and charges incurred for storage or failure to report to Liberty as required.

- 17. On February 26, 1994, Ms. Landress entered into a second indemnity agreement with Liberty to post a \$700.00 appearance bond for her son, John Landress. As part of that transaction, Ms. Landress provided Liberty with \$140.00 in cash for the bond premium as well as a diamond ring as collateral on the bond. That ring was placed into a safe along with the other items of collateral Ms. Landress previously provided to Liberty as collateral with respect to the first bond. Ms. Landress was informed by Liberty that there would be no storage fees for that diamond ring.
- 18. The diamond ring Ms. Landress provided to Liberty as collateral on the second bond had been recently appraised at \$3,000.00 and was in excellent condition.
- 19. After Ms. Landress obtained the second bond from Liberty, Ms. Landress went to Liberty's office to pick up her collateral because she thought that her son had made his appearance in court and she was concerned about the storage fees. When Ms. Landress arrived at Liberty, she was informed that she would have to pay \$2,400.00 to obtain her collateral. Ms. Landress was not informed as to what the \$2,400.00 charge was for. Ms. Landress offered to pay Liberty by check but was informed that she had to pay that amount in cash. One week later, Ms. Landress returned to Liberty's office prepared to pay the \$2,400.00 but was informed that the collateral had been sold.
- 20. Although the Department contends that Respondent failed to keep clear records as to which bond applied to a particular criminal matter, Department's counsel represented that a "power number" on bail bond documents traces specific collateral involved in a bail bond transaction to a particular criminal matter. However, the documents relating to the above-mentioned bail bond transactions, with the exception of the Maricopa County Superior Court documents, do not identify the "power numbers" of the transactions. Therefore, Liberty's records regarding these bail bond transactions do not clearly reflect which bond was applied to a particular criminal matter.
- 21. On May 10, 1994, the bond posted in Maricopa County Superior Court Case No. CR94-00443 was forfeited due to John Landress' failure to appear for a May 10, 1994 court appearance. Therefore, Judgment was entered against John Landress, Marie Witherspoon, Liberty Bail Bonds and Amwest Surety Insurance Company.
- 22. On July 26, 1995, the bond posted in Case No. CR93-06946 was exonerated. Prior to that date, Liberty sold Ms. Landress' diamond ring that was held

as collateral, without prior notice to Ms. Landress, to recoup expenses and fees incurred in Case No. CR94-00443.

- 23. At the time the bond posted in Case No. 93-06946 was exonerated, Liberty failed to forward an accounting statement to Ms. Landress or John Landress.
- 24. Pursuant to the Department's request, Mr. Sexton provided the Department with a copy of Liberty's file pertaining to the above-mentioned bonds. That file was not complete and did not contain copies of all records required to be maintained for all business conducted by Liberty regarding the above-mentioned bonds.
- 25. From January 12, 1994 through May 7, 1994, Liberty charged expenses and fees against the collateral provided by Ms. Landress on the above-mentioned bonds. Liberty's records do not clearly establish against which bond the expenses and fees were charged or the nature of all charges.
- 26. The charges and fees charged by Liberty for the above-mentioned bonds were excessive and unsupported by the evidence.

#### Count III

- 27. On November 15, 1994, Liberty received \$180.00 in cash for the bond premium and a pledge of a 1993 Toyota Tercel ("Toyota Tercel/Tercel") as collateral from Allanna K. Dunaway ("Ms. Dunaway") to post a bond in the amount of \$1,400.00 for Eric Grimm ("Mr. Grimm").
- 28. Subsequent to November 15, 1994, Ms. Dunaway received a total of five parking tickets through the mail. Those tickets showed the license plate number of Ms. Dunaway's Toyota Tercel, although the description of the automobile that received four of the tickets was a Chevrolet. The remaining ticket was issued to a Toyota on November 15, 1994.
- 29. After receiving the parking tickets, Mr. Grimm contacted Liberty and was first informed that Liberty knew nothing about the tickets. Liberty acknowledged that the first parking ticket was because Liberty did not move the vehicle from the location where Ms. Dunaway had parked when she turned the vehicle over to Liberty as collateral. Subsequently, Mr. Grimm placed a telephone call to Mr. Sexton who admitted that the person to whom Liberty entrusted the Toyota Tercel to hold in storage used the Tercel's license plate on another vehicle and drove that vehicle. As a result of that use, parking tickets were written against Ms. Dunaway's Tercel's license plate.
- 30. As a result of the above, Mr. Grimm did not comply with the terms of his bond arrangement with Liberty in that he did not report as required and did not pay the storage fees.

31. The evidence presented established that Fred J. Thompson, the person to whom Liberty entrusted the Toyota , used the Tercel's license plate on another vehicle and drove that vehicle .

- 32. During completion of Liberty's paperwork relating to the bond transaction, Mr. Grimm was informed that there would be a \$6.00 per day storage fee charged but was not told when that fee was to be paid. Liberty did not inform Mr. Grimm that the failure to pay the fees could result in the collateral being sold. He was informed that his failure to appear in court as required could result in having the collateral sold. The bail bond documents executed by Ms. Dunaway and Mr. Grimm contain provisions as to what could happen to the collateral if fees were not paid.
- 33. On February 8, 1995, the bond posted for Mr. Grimm was exonerated. Mr. Grimm notified Liberty in writing that day or the next day that his bond had been exonerated. Subsequently, Mr. Grimm contacted Liberty by telephone and confirmed that Liberty received notice that the bond had been exonerated. Liberty did not forward an accounting statement to Mr. Grimm or Ms. Dunaway at time of exoneration of the bond.
- 34. From November 15, 1994, through February 8, 1995, Liberty charged expenses and fees against Ms. Dunaway's collateral securing the bond.
- 35. The charges and fees charged to Ms. Dunaway by Liberty are unreasonable and were not established to be actual expenses incurred in connection with Mr. Grimm's bail bond transaction.
- 36. On February, 23, 1995, Liberty sent Ms. Dunaway a Notice of Public Sale stating that the Toyota Tercel was to be sold at a public auction to pay for the charges Liberty claimed was incurred in connection to Mr. Grimm's bail bond transaction.
- 37. Upon inquiry from the Department, Liberty returned the Toyota Tercel to Ms. Dunaway.

#### Count IV

38. On August 25, 1995, Liberty received several pieces of furniture and other items including a 1984 autographed World Series Los Angeles Dodgers baseball from Susan O'Rourke ("Ms. O'Rourke") to be held as collateral for the posting of a bond in the amount of \$1,570.00 for Kelvin Farley (Mr. Farley"). Ms. O'Rourke paid \$115.00 for the bond premium and had a remaining balance of \$110.00. Ms. O'Rourke credibly testified that it was her understanding that Mr. Farley was responsible for paying the remaining \$110.00 owed on the bond.

39. Ms. O'Rourke informed Liberty that it was her first time dealing with a bail bond transaction. Ms. O'Rourke signed the documents Liberty presented to her for obtaining the bond for Mr. Farley without reading them. However, Liberty did not explain any of the documents Ms. O'Rourke signed and Ms. O'Rourke was not told that her collateral could be sold if the fees were not paid or if Mr. Farley did not appear in Court as required.

- 40. On January 16, 1996, Mr. Farley's bond was exonerated. Ms. O'Rourke provided notice of the bond's exoneration to Liberty and requested that her collateral be returned. Liberty informed Ms. O'Rourke that for her to obtain her collateral she would have to pay the balance of the premium on the bond and wait until Mr. Farley completed drug rehabilitation, which was one of Mr. Farley's sentencing requirements.
- 41. On April 8, 1996, Liberty sent Ms. O'Rourke a Statement of Charges incurred as of April 8, 1996 which included storage charges and fees incurred for missed telephone calls. Attached to the Statement of Charges was a Notice of Public Sale stating that Ms. O'Rourke's collateral would be sold within 10 days if the charges incurred by Liberty were not paid.
- 42. The charges Liberty sought payment of reflect storage fees at a rate of \$4.00 per day and a missed telephone call rate of \$10.00 per day. A copy of the Conditions of Release Liberty provided to Ms. O'Rourke (Exhibit 26) is not notarized and does not disclose the \$4.00 per day charge for storage fee. However, Liberty's copy of the Conditions of Release (Exhibit 25) is notarized by an employee of Liberty and indicates the \$4.00 per day storage fee. It appears that subsequent to the execution of the Conditions of Release by Mr. Farley and Ms. O'Rourke, that document was supplemented with additional information such as the \$4.00 per day storage rate.
- 43. Liberty failed to deliver a statement detailing all charges and fees incurred in connection with Mr. Farley's bail bond transaction at the time that the release of an arrestee on bail was obtained.
- 44. Liberty failed to notify Mr. Farley and/or Ms. O'Rourke as to all of the terms of the conditions of release and did not maintain accurate records of its terms.
- 45. Upon having several disagreeable confrontations with Liberty and Mr. Sexton, Ms. O'Rourke received her collateral back in a worse condition than when those items were delivered to Liberty. It is uncontroverted that Liberty did not return the 1984 World Series Dodger baseball signed by the Dodger team that was provided as collateral on August 25, 1995, with respect to the above-mentioned bond transaction.

# Count V

46. On January 9, 1996, in response to an Order to Appear, Mr. Sexton produced Liberty's files relating to bonds posted by Liberty for Robert Borgerson.

- 47. Liberty's files that were produced to the Department relate to Power #'s X07-00440255, X07-000450247,X30-8000-34290, X07-7-00477151, X07-5-00477153, X07-6-00477152, X30-8-00039927, X30-7-0039928 and X30-0-00044610.
- 48. Arnold Sniegowski, Investigations Supervisor for the Department, testified that the Order to Appear issued to Liberty was done pursuant to his direction. Mr. Sniegowski testified that he has prior experience dealing with bail bond transactions and is aware of the paperwork and information that is required to be completed. Mr. Sniegowski reviewed the files which Liberty produced pursuant to the Order to Appear and determined that the documents and records were not complete. Mr. Sniegowski's testimony is determined to be credible.
- 49. The documents produced to the Department were to reflect all of the documents in Liberty's possession relating to bail bonds obtained by Mr. Borgerson. The files produced by Liberty failed to include documents showing the premium charged, the dates when the collateral/security were obtained and/or released, did not include any fully executed indemnity agreements, disposition of the bonds and dates of disposition.

# Count VI

- 50. On October 26, 1990, the Arizona State Banking Department (the "Banking Department") issued an Order to Cease and Desist In the Matter of Yancey D. Sexton, Case No. BNK 90-120. That Order concerned Mr. Sexton's engaging in the business of a consumer lender without a license, in violation of A.R.S. §§6-601, et seq. and 6-137. The terms of the Order required Mr. Sexton to stop making, advertising for, soliciting or holding himself out as willing to make or procure a consumer loan until he was issued a consumer lender license by the Banking Department.
- 51. On January 21, 1991, the Banking Department issued an Order to Cease and Desist In the Matter of Yancey D. Sexton doing business as Western Check Service, Case No. BNK 90-138. The Order required Mr. Sexton to cease and desist from engaging in the business of making or procuring consumer loans without obtaining a license from the Banking Department.
- 52. On May 10, 1991, the Banking Department issued a Consent Order <u>In the Matter of Yancey D. Sexton doing business as Western Check Service</u>, Case No. BNK 90-138. That Order concerned Mr. Sexton's engaging in the business of making

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consumer loans without a license. Pursuant to that Order, Mr. Sexton was ordered to cease and desist from engaging in the business of making consumer loans without having first obtained a license; prohibited from collecting repayment of any monies advanced other than the principal advanced; make restitution in the amount of \$10,000.00; return all property held as collateral or collected or received as payment regarding any of the monies advanced; record any satisfactions of judgment obtained or caused to be obtained arising out of nonpayment or default in connection with any monies advances; take affirmative action to withdraw any report of nonpayment or default he caused to be made to credit reporting agencies regarding any monies advanced; reform all notes and contracts regarding any advance of monies as necessary to reflect compliance.

53. On June 12, 1991, the Banking Department issued an Order to Cease and Desist In the Matter of Yancey D. Sexton, dba Western Used Cars, Case No. BNK 91-087. That Order concerned Mr. Sexton's activities of conducting motor vehicle dealer and/or sales finance business without having obtained the statutorily required licenses from the Banking Department. Pursuant to that Order, Mr. Sexton was to cease and desist from selling motor vehicles at retail on a non-cash basis and/or offering to create and hold motor vehicle retail installment contracts which exceed a total indebtedness of \$25,000.00.

#### Count VII

- 54. On August 7, 1991, Mr. Sexton filed an original application for a bail bond agent's license with the Department (the "Application").
  - 55. Mr. Sexton answered "No" to Question D(4) in the Application which asks:

    Have you **ever** been refused an insurance, securities, or other license by a public authority of any jurisdiction; and has any such license, if issued to you, ever been suspended or revoked?
- 56. On December 20, 1990, Mr. Sexton submitted an application for a Motor Vehicle Dealer License to the Banking Department.
- 57. On February 7, 1991, Mr. Sexton submitted an application for a Sales Finance Company License to the Banking Department.
- 58. On May 31, 1991, the Banking Department denied Mr. Sexton's applications for a motor vehicle dealer license and a sales finance license.

#### **CONCLUSIONS OF LAW**

#### Count I

1. The evidence of record established that Liberty was conducting a bail bond

business under an assumed name without Respondents having filed with the Department a Certificate of Assumed Business Name prior to conducting business under that name, in violation of A.R.S. §20-318.

#### Count II

- 2. The evidence of record established that Respondents charged expenses and fees relating to the bail bond transactions of Alva Landress and John Landress that were not actual or reasonable, in violation of A.R.S.§20-321(D)(3) and A.A.C. R20-6-601(E)(2)(c).
- 3. Respondents failed to notify Alva Landress or John Landress prior to selling the collateral and Liberty did not maintain a record of such notification, as required by A.R.S. §20-319(D), A.A.C. R20-6-601(E)(4)(c) and A.A.C. R20-6-601(D)(8).
- 4. Respondents failed to deliver to Alva Landress or John Landress a statement detailing the expenses and fees charged against the collateral, in violation of A.A.C. R20-6-601(E)(3).
- 5. Respondents failed to maintain the collateral received from Alva Landress separate and apart from other funds, assets or property of the Respondents, as required by A.A.C. R20-6-601(E)(4)(a).
- 6. The conduct of Respondents, as set forth above in the Findings of Fact ,constitutes the illegal withholding of monies belonging to others received in or during the conduct of business under their licenses or through their use, in violation of A.R.S. §20-316(A)(4).
- 7. The evidence of record established that Respondents failed to keep complete records pertaining to transactions made under their licenses at their place of business, as required by A.R.S. §20-319(C) and A.A.C. R20-6-601(D)(8).
- 8. Respondents failed to return collateral on final termination of liability on the bonds provided to John Landress when there was no forfeiture on the bonds, in violation of A.R.S. §20-321(A)(6).
- 9. The conduct of Respondents, as set forth above in the Findings of Fact, constitutes a conduct of affairs under their licenses showing them to be incompetent or a source of injury and loss to, or repeated complaint by, the public or any insurer, within the meaning of A.R.S. §20-316(A)(7).
- 10. The evidence of record with respect to the Landress bonds was insufficient to establish that Respondents violated A.R.S. §20-316(A)(1) together with A.R.S. §20-290(B)(2) and does not constitute a record of dishonesty in business or financial matters.

#### Count III

- 11. The evidence of record was insufficient to establish that the charges Respondents made against Ms. Dunaway's collateral were not actual or reasonable charges incurred by Liberty in connection with Mr. Grimm's bail bond transaction, and does not constitute a violation of A.R.S. §20-321(D)(3) or A.A.C. R20-6-601(E)(2)(c).
- 12. The evidence of record established that Respondents failed to maintain collateral received in a fiduciary capacity separate and apart from other funds, assets, or property of the Respondents, in violation of A.A.C. R20-6-601(E)(4)(a).
- 13. The evidence of record was insufficient to establish that Respondents violated A.A.C. R20-6-601(E)(3) in that the evidence did not establish that Respondents failed to deliver a statement of all charges in addition to the premium at the time of obtaining the release of an arrestee on bail or immediately thereafter.
- 14. The conduct of Respondents, as set forth above in the Findings of Fact, constitutes a conduct of affairs under their license showing them to be incompetent or a source of injury and loss to, or repeated complaint by, the public or any insurer, within the meaning of A.R.S. §20-316(A)(7).
- 15. The evidence of record with respect to Mr. Grimm's bail bond transaction was insufficient to constitute a record of dishonesty in business or financial matters and does not establish a violation of A.R.S. §20-316(A)(1) together with A.R.S. § 20-290(B)(2).

#### **Count IV**

- 16. The evidence of record established that the charges made by Respondents against the collateral of Ms. O'Rourke are not actual or reasonable expenses incurred by Liberty in connection with Mr. Farley's bail bond transaction, in violation of A.R.S. §20-321(D)(3) and A.A.C. R20-6-601(E)(2)(c).
- 17. Respondents failed to provide Ms. O'Rourke or Mr. Farley with a statement detailing all charges relating to Mr. Farley's bail bond transaction, the amount received on account, the unpaid balance and a description of and a receipt for any collateral received, at time of obtaining a release of an arrestee on bail or immediately thereafter in violation of A A.A.C. R20-6-601(E)(3).
- 18. Respondents failed to notify Mr. Farley and/or Ms. O'Rourke of all of the terms of the conditions of release and maintain an accurate record of the terms, as required by A.R.S. §20-319(D) and A.A.C. R20-6-601(D)(8).
- 19. The conduct of Respondents, as set forth above in the Findings of Fact with respect to Mr. Farley's bail bond transaction, constitutes a conduct of affairs under

their licenses showing them to be incompetent or a source of injury and loss to, or repeated complaint by, the public or any insurer, within the meaning of A.R.S. §20-316(A)(7).

20. The evidence of record was insufficient to establish that the conduct of the Respondents with respect to Mr. Farley's bail bond transaction constitutes a record of dishonesty in business or financial matters and does not establish a violation of A.R.S. §20-316(A)(1) together with A.R.S. §20-290(B)(2).

#### Count V

- 21. Respondents failed to maintain complete records with respect to Mr. Borgerson's bail bond transaction, as required by A.R.S. §20-319(D) and A.A.C. R20-6-601(D)(8).
- 22. The conduct of Respondents, as set forth above in the Findings of Fact with respect to Mr. Borgeson's bail bond transaction, constitutes the conduct of affairs under their licenses showing them to be incompetent or a source of injury and loss to, or repeated complaint by, the public or any insurer, within the meaning of A.R.S. §20-316(A)(7).
- 23. The conduct of Respondents, as set forth above in the Findings of Fact with respect to Mr. Borgerson's bail bond transaction, does not constitute a record of dishonesty in business or financial matters and does not establish a violation of A.R.S. §20-316(A)(10) together with A.R.S. §20-290(B)(2).
- 24. The files maintained by Respondents with respect to Mr. Borgeson's bail bond transactions do not meet the minimum requirements for permanent office records, as required by A.R.S. §20-319(B).

#### Count VI

- 25. The Orders to Cease and Desist and Consent Order referenced above in the Findings of Fact that were issued by the Banking Department do not constitute a record of dishonesty in business or financial matters and do not establish a violation of A.R.S. §20-316(A)(1) together with A.R.S. §20-290(B)(2).
- 26. With respect to the above-mentioned Orders, grounds do not exist pursuant to A.R.S. §§20-290(B), 20-316(A) or 20-316(C) for the Director of the Department to suspend, revoke or refuse to renew Mr. Sexton's bail bond agent license or impose a civil penalty upon Mr. Sexton or order restitution.

#### Count VII

- 27. Mr. Sexton's conduct, as set forth above in the Findings of Fact with respect to the Application, constitutes a wilful misrepresentation of any fact required to be disclosed in an application or accompanying statement, within the meaning of A.R.S. §20-291(G).
- 28. Mr. Sexton's conduct, as set forth above in the Findings of Fact with respect to the Application, constitutes the wilful violation of, or wilful noncompliance with, any provision of A.R.S., Title 20, or any lawful rule, regulation or order of the Director, in violation of A.R.S. §20-316(A)(2).
- 29. Mr. Sexton's conduct, as set forth above in the Findings of Fact with respect to the Application, constitutes the existence of misrepresentation or fraud in obtaining or attempting to obtain any insurance license, in violation of A.R.S. §316(A)(3).
- 30. Mr. Sexton's conduct, as set forth above in the Findings of Fact with respect to the Application, does not constitute a record of dishonesty in business or financial matters and does not establish a violation of A.R.S. §20-316(A)(1) together with A.R.S. §20-290(B)(2).
- 31. Based on the above, grounds exist for the Director of the Department to suspend, revoke or refuse to renew Mr. Sexton's bail bond agent license and/or impose a civil penalty, pursuant to A.R.S. §§20-291(G), 20-316(A) and 20-316(C).

# For all Counts except Counts I, VI and VII

- 32. Although the Department presented credible evidence that Respondents maintained poor business practices with respect to bail bond transactions, the evidence of record was insufficient to establish that Respondents failed to keep direct supervision over their employees or keep informed of the actions of the employees and does not establish a violation of A.A.C.R20-6-601(D)(2).
- 33. The evidence of record was insufficient to establish willful violation or willful noncompliance with any provision of A.R.S., Title 20, or any lawful rule or order of the Director of the Department and does not establish a violation of A.R.S. §20-316(A)(2).
- 34. The license of a firm or corporation may be suspended, revoked or refused for any such causes as relate to any individual designated in a bail bond license to exercise its powers as relates to the conduct determined above, pursuant to A.R.S. §20-316(B).

# For all Counts except Counts I and VI

35. Based on the above, grounds exist for the Director of the Department to suspend, revoke or refuse to renew Respondents' licenses, impose a civil penalty upon Respondents, and/or order restitution, pursuant to A.R.S. §§20-290(B), 20-316(A) and 20-316(C).

# For Count I

35. Based on the above, grounds exist for the Director of the Department to impose a civil penalty upon Respondents, pursuant to A.R.S. §20-316(C).

# **RECOMMENDED ORDER**

Based on the above, the Administrative Law Judge recommends that all insurance licenses issued by the Arizona Department of Insurance to Liberty Legal Services, Inc. dba Liberty Bail Bonds, Yancey Daniel Sexton and Ulah Marie Witherspoon be revoked and that Respondent Liberty Legal Services, Inc. pay Alva Landress restitution in the amount of \$4,300.00 within 60 days of the effective date of the Order entered in this matter.

Done this day, January 6, 1998.

LEWÍS D. KOWAL

Administrative Law Judge

Original transmitted by mail this \_\_\_\_\_ day of January, 1998, to:

Mr. John A. Greene, Director Department of Insurance ATTN: Curvey Burton 2910 North 44th Street, #210

Phoenix, AZ 85018-7256